

Technical SR #	Problem Summary	Product/Service Type	Severity	Contact	Status	Support Identifier	Opened
3-31986782881	A productive zone, runs out of CPU resources.	Solaris Operating System	2-Significant	Horacio Cardona Restrepo	Customer Working	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	27-Jan-2023 14:20
3-32243735851	The cable between the Ethernet ports of each controller is down. Critical Fault	Oracle SuperCluster T5-8 Hardware	2-Significant	Horacio Cardona Restrepo	Close Initiated	20542397 (Bogota Distrito Capital)	22/02/2023 12:33
3-28845479401	OL8 Migration [ct-shd-01]	Oracle Platinum Services	3-Standard	Administracion Sistemas Operativos SHD	Awaiting Internal Response	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	7/03/2022 7:27
3-32151093899	ASR: NA	Oracle SuperCluster T5-8 Half Rack	4-Minimal	Administracion Sistemas Operativos SHD	Closed	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	13/02/2023 4:46
3-31553617671	Abrupt crash of the database server.	Solaris Operating System	2-Significant	Horacio Cardona Restrepo	Closed	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	14-Dec-2022 09:36
3-31429230051	The NFS mounted File System server system time and the OBIPS server system time are off by more than	Oracle SuperCluster T5-8 Half Rack	2-Significant	Horacio Cardona Restrepo	Closed	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	02-Dec-2022 19:53
3-31404905081	[12.1] PROACTIVE SR/electrical maneuver	Solaris Operating System	3-Standard	Horacio Cardona Restrepo	Closed	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	30/11/2022 12:14
3-31437181137	ASR: Lack of AC input power.	Oracle Advanced Support Gateway Server X4-2	3-Standard	Lorena Guerrero Santacruz	Closed	19571257 (Santafe de Bogota Distrito Capital)	03-Dec-2022 15:06
3-31437186069	ASR: Power Supply AC Input Voltage Failure	Oracle SuperCluster T5-8 Half Rack	2-Significant	Administracion Sistemas Operativos SHD	Closed	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	03-Dec-2022 15:05
3-31437328827	ASR: Lack of AC input power.	Oracle SuperCluster T5-8 Half Rack	3-Standard	Administracion Sistemas Operativos SHD	Closed	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	03-Dec-2022 15:06
3-31437186104	ASR: Power Supply AC Input Voltage Failure	Oracle SuperCluster T5-8 Half Rack	2-Significant	Administracion Sistemas Operativos SHD	Closed	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	03-Dec-2022 15:05
3-31045376241	ntpdate[35520]: no server suitable for synchronization found	Solaris Operating System	3-Standard	Horacio Cardona Restrepo	Closed	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	25/10/2022 15:49
3-30831683855	ASR: The device has been offlined and marked as faulted. An attempt will be made to activate a hot	Solaris Operating System	3-Standard	Administracion Sistemas Operativos SHD	Closed	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	5/10/2022 18:11
Technical SR #	Problem Summary	Product/Service Type	Severity	Contact	Status	Support Identifier	Opened
3-32229888589	<Error> <oracle.security.am.asdk> <BEA-000000> <Authn token is either null or invalid.>	Oracle Access Manager	2-Significant	Lorena Guerrero Santacruz	Close Initiated	20541066 - Software Update License & Support WLS,OAS, OBIEE, ODI,WCC,GG,PARTITION,OIM,OAM, OUD,OID. (Santafe de Bogota Distrito Capital)	21/02/2023 11:25
3-32230087621	Exception Description: Query failed to prepare, unexpected error occurred: [java.lang.NullPointerException	Oracle WebLogic Server	2-Significant	Lorena Guerrero Santacruz	Customer Working	20541066 - Software Update License & Support WLS,OAS, OBIEE, ODI,WCC,GG,PARTITION,OIM,OAM, OUD,OID. (Santafe de Bogota Distrito Capital)	21/02/2023 11:39
3-30747329681	ERROR IN WCC 12C ORA-00001: unique constraint (PRDWCR_OCS.PK_REVISIONS) violated	Oracle WebCenter Content	2-Significant	Lorena Guerrero Santacruz	Closed	20541066 - Software Update License & Support WLS,OAS, OBIEE, ODI,WCC,GG,PARTITION,OIM,OAM, OUD,OID. (Santafe de Bogota Distrito Capital)	28/09/2022 13:21