

Problem Summary	Technical SR #	Product/Service Type	Severity	Contact	Status	Last Updated	Support Identifier	Opened	Service/Environment
[ct-shd-01-MFApp] OASG unreachable	3-34119386531	Oracle Platinum Services	2-Significant	Administracion Sistemas Operativos SHD	Closed	19/09/2023 1:56	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	30-Aug-2023 12:35	
After PM0 replacement, system still having ZFS issue and DB is not available	3-33976837931	Solaris Operating System	2-Significant	Horacio Cardona Restrepo	Closed	5/09/2023 18:33	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	15-Aug-2023 10:04	
Failure in PM1, of the SuperCluster	3-33966851941	Oracle SuperCluster T5-8 Half Rack	1-Critical	Horacio Cardona Restrepo	Closed	13/09/2023 5:00	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	14-Aug-2023 10:43	
ASR: ZFS device has insufficient replicas to continue	3-33949952856	Oracle SuperCluster T5-8 Half Rack	3-Standard	Horacio Cardona Restrepo	Closed	4/09/2023 18:52	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	12-Aug-2023 07:43	
ASR: Redundant Phase Voltage Rail Failure	3-33949744071	Oracle SuperCluster T5-8 Half Rack	3-Standard	Horacio Cardona Restrepo	Closed	14-Aug-2023 08:11	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	12-Aug-2023 07:09	
ASR: A voltage reading on a board has been measured outside the lower or upper non-critical thresho	3-33949542601	Oracle SuperCluster T5-8 Half Rack	2-Significant	Horacio Cardona Restrepo	Closed	16-Aug-2023 03:45	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	12-Aug-2023 05:41	
SuperCluster Preventive Maintenance for RAID HBA Batteries	3-33733538311	Oracle SuperCluster T5-8 Hardware	3-Standard	Horacio Cardona Restrepo	Awaiting Internal Response	20/09/2023 10:10	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	20/07/2023 8:48	
ASR: A problem was detected for a PCIEX device.	3-33716453740	Oracle SuperCluster T5-8 Half Rack	2-Significant	Horacio Cardona Restrepo	Closed	18/07/2023 20:38	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	18/07/2023 20:02	
ASR: The device has been offlined and marked as faulted. An attempt will be made to activate a hot	3-33716910971	Solaris Operating System	3-Standard	Horacio Cardona Restrepo	Closed	18/07/2023 20:36	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	18/07/2023 19:59	
Exadata Battery replacement	3-33635178881	Oracle SuperCluster T5-8 Half Rack	3-Standard	Horacio Cardona Restrepo	Closed	02-Aug-2023 09:57	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	10/07/2023 9:14	
A Service In Maintenance State.	3-33634561781	Oracle SuperCluster T5-8 Half Rack	3-Standard	Horacio Cardona Restrepo	Closed	17/07/2023 1:38	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	10/07/2023 8:12	
[FIELD] A voltage reading on a board has been measured outside the lower or upper non-critical	3-33594551566	Oracle SuperCluster T5-8 Half Rack	2-Significant	Horacio Cardona Restrepo	Closed	8/07/2023 14:39	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	5/07/2023 16:33	
[ct-shd-01-MFApp] OASG unreachable	3-32931186671	Oracle Platinum Services	2-Significant	Horacio Cardona Restrepo	Closed	31/05/2023 1:31	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	1/05/2023 13:46	
ASR: NA	3-32151093899	Oracle SuperCluster T5-8 Half Rack	4-Minimal	Administracion Sistemas Operativos SHD	Closed	20/02/2023 1:24	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	13/02/2023 4:46	
A productive zone, runs out of CPU resources.	3-31986782881	Solaris Operating System	2-Significant	Horacio Cardona Restrepo	Closed	24/03/2023 2:00	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	27-Jan-2023 14:20	
Abrupt crash of the database server.	3-31553617671	Solaris Operating System	2-Significant	Horacio Cardona Restrepo	Closed	8/02/2023 23:03	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	14-Dec-2022 09:36	

ASR: Lack of AC input power.	3-31437328827	Oracle SuperCluster T5-8 Half Rack	3-Standard	Administracion Sistemas Operativos SHD	Closed	10-Dec-2022 02:09	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	03-Dec-2022 15:06
ASR: Power Supply AC Input Voltage Failure	3-31437186104	Oracle SuperCluster T5-8 Half Rack	2-Significant	Administracion Sistemas Operativos SHD	Closed	10-Dec-2022 02:08	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	03-Dec-2022 15:05
ASR: Power Supply AC Input Voltage Failure	3-31437186069	Oracle SuperCluster T5-8 Half Rack	2-Significant	Administracion Sistemas Operativos SHD	Closed	10-Dec-2022 02:09	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	03-Dec-2022 15:05
The NFS mounted File System server system time and the OBIPS server system time are off by more than	3-31429230051	Oracle SuperCluster T5-8 Half Rack	2-Significant	Horacio Cardona Restrepo	Closed	26-Jan-2023 05:19	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	02-Dec-2022 19:53
[12.1] PROACTIVE SR/electrical maneuver	3-31404905081	Solaris Operating System	3-Standard	Horacio Cardona Restrepo	Closed	21-Dec-2022 14:58	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	30/11/2022 12:14
ntpdate[35520]: no server suitable for synchronization found	3-31045376241	Solaris Operating System	3-Standard	Horacio Cardona Restrepo	Closed	05-Dec-2022 16:23	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	25/10/2022 15:49
ASR: The device has been offlined and marked as faulted. An attempt will be made to activate a hot	3-30831683855	Solaris Operating System	3-Standard	Administracion Sistemas Operativos SHD	Closed	12/10/2022 1:50	19515961 - Oracle SuperCluster T5-8: model family (Santafe de Bogota Distrito Capital)	5/10/2022 18:11